

# Ben Pavey

📍 UK | 📧 contact@benpavey.com | 🌐 benpavey.com



## Professional Summary

### Senior Software Engineer — Developer Platforms & Engineering Effectiveness

Senior engineer focused on building reliable, secure-by-default platform capabilities and developer workflows that reduce delivery friction in large organisations. Experienced in automation, quality engineering practices, and operational improvements that raise confidence and accelerate onboarding through repeatable, well-documented processes.

## Key Skills

- **Automation & Tooling:** Scripting and automation for repeatable workflows, CI/CD practices, and developer tooling.
- **Platforms & Secure Design:** Cloud and containerised systems, access-control aware designs, and security-minded engineering patterns.
- **Quality & Reliability:** Test strategy, automation, non-functional considerations, and confidence-building feedback loops.
- **Developer Enablement:** Onboarding improvements, documentation and technical guides, mentoring, and cross-team support.
- **Ways of Working:** Working across large organisations, turning operational pain into durable systems, influencing without authority.

## Professional Experience

### Senior Software Engineer | Large UK Organisation (Financial Services) | 2025 – Present

#### Key Contributions

##### Developer Experience & Internal Tooling

- Built internal tooling and automation to improve onboarding outcomes, engineering readiness, and day-to-day developer workflows.
- Reduced setup friction and improved early productivity through self-serve checks and repeatable onboarding pathways.
- Partnered with platform and governance stakeholders to design secure-by-default workflows suitable for high-compliance environments.
- Produced documentation and guidance that turned recurring operational issues into reusable knowledge for engineers.

### Quality Engineer (Central Platforms) | Large UK Organisation (Financial Services) | 2019 – 2025

- Contributed within a central engineering function supporting large-scale initiatives across multiple domains.
- Led validation and test coordination for complex, cross-team programmes spanning multiple platforms.
- Authored test strategies, execution plans, and senior-level reporting, translating delivery risk into clear, actionable updates.
- Built and evolved automation and validation frameworks, shifting from manual processes toward repeatable, code-driven checks.
- Embedded risk-aware validation practices into delivery processes to improve consistency and reduce manual effort.

### Test / QA Analyst | Large UK Organisation (Financial Services) | 2015 – 2019

- Delivered end-to-end testing for customer-facing applications across the SDLC through to production.
- Partnered with business and delivery teams to shape UAT and system testing approaches aligned to real user needs.
- Supported releases and service stability, contributing to operational confidence in high-change environments.

### Earlier Career (Customer Operations, Financial Services) | 2009 – 2015

- Developed strong operational discipline, risk awareness, and communication skills in customer-facing, high-responsibility roles.

## Education & Certifications

### BSc Digital & Technology Solutions (Software Engineering) | UK University | First Class Honours

- DevOps Foundation – DevOps Institute
- Google Cloud Certified Associate Cloud Engineer
- ISTQB Advanced Test Manager
- ISTQB Mobile Application Testing
- ISTQB Advanced Test Automation Engineer
- ISTQB Foundation Level

## Additional Information

🔗 Portfolio: [benpavey.com](http://benpavey.com)

🔗 Writing: [benpavey.substack.com](http://benpavey.substack.com)

🔗 Code: [github.com/BenPavey](https://github.com/BenPavey)

🔗 References and private CV available on request.